(512)246-1400 Office
(512) 246-1900 Fax

MAIL TO:
Crossroads Utility Services
2601 Forest Creek Drive
Round Rock TX 78665-1232

The Colony 1C

TAP AND FEE APPLICATION

For Water/Wastewater Service

Date of Application: _____

Applicant: _____

Billing Address: _____

Telephone: _____

Applicant's Plumber: _____ Plumber's Telephone: _____

Application is for (please circle all that apply): Water Sewer Fire Hydrant

Meter Size: _____

ALL FEES ARE PAYABLE TO THE DISTRICT

Please supply the following information:

	Address	Zip Code	Lot	Blk	Sect.	*Sq. Ft.	District Use Only Folio #
1.							
2.							
3.							
4.							
5.							

* Excludes Carports and Garages

An approved water tap inspection starts the billing. Applicant will receive a bill UNTIL WE RECEIVE A COPY OF CUSTOMER SERVICE INSPECTION CERTIFICATE FROM BUILDER OR PLUMBER, we can then transfer to next owner.

I, the Applicant agree to comply with the following:

All plumbing inspections will be performed by the District's approved plumbing inspector: ATS-Engineers scheduler@ats-engineers.com.

(It is the Builder's responsibility to call before starting construction. Please contact us for the inspector's current contact information.)

The owner's cut-off valve & meter box with lid shall be in place at the time of meter installation for complete inspection. I will notify Crossroads Utility Services in writing 24 hours in advance to request the final inspection and install my meter by faxing in my request to (512) 246-1900.

_____
Applicant Signature

FOR OFFICE USE ONLY

Date Received: _____ Check #: _____ Amount: $_____

Water Tap Fee: $_____ Sewer Tap Fee: $_____ Inspection Fee: $_____

Usage & Drainage: $_____ Water Capacity: $_____ Sewer Capacity: $_____ Application: $_____

The Colony MUD #1C
Water/Wastewater Service Application

Return to: The Colony MUD #1C
C/O Crossroads Utility Services
2601 Forest Creek Drive
Round Rock, Texas 78665-1232
By Email: customerservice@crossroadsus.com
By Fax: 512-246-1900

Work Order #: _____

Today's Date: _____

Applicant's Name: Date to Begin Service:

Service Address: Property Owner's Name:

Billing Address: Property Owner's Address:

Applicant's Cell Phone No. Email address:

Applicant's Phone No. Property Owner's Number:

Applicant is: □ Owner □ Tenant □ Other_____ Applicant's Employer:

Applicant's Driver's License & State: Work Phone:

Spouse's Name & Work No.:

The undersigned hereby makes application to The Colony MUD #1C for water and wastewater services. We/I understand and agree that we/I will be responsible for all water and wastewater services provided to the property described in this application until such time as service to the property is disconnected in accordance with the District's Rules and Regulations regarding utility services. We/I agree to comply with the District's Rules and Regulations and to pay for all utility services rendered to the property in a timely manner and understand that a violation of the Rules and Regulations may result in a penalty and/or termination of utility services to my/our property. We/I represent that the information above is true and correct.

Signed: _____

Signed: _____

House Bill 859 requires "government-operated" Utilities to notify customers of their right to confidentiality. You have the right to request confidentiality of your personal information contained in our records. "Personal information" as defined by the statute means an individual's address, telephone number, or social security number.

☐ Accept

☐ Decline

Signed: _____

Signed: _____

PLEASE FILL IN BLANKS, SIGN, AND RETURN WITH THE SECURITY DEPOSIT, COPY OF A VALID DRIVERS LICENSE OR GOVERNMENT ID, AND AN APPLICATION FEE

*****PLEASE SIGN AND RETURN THIS COPY*****

The Colony MUD #1C Customer Service Agreement

I. PURPOSE

The The Colony MUD #1C (the "Water System") is responsible for protecting the drinking water supply from contamination or pollution that could result from improper plumbing practices. The purpose of this Customer Service Agreement (the "Agreement") is to notify each customer of the plumbing restrictions that are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this Agreement before the The Colony MUD #1C will begin service. In addition, when service to an existing connection has been suspended or terminated, the Water System will not re-establish service unless it has a signed copy of this Agreement.

II. PLUMBING RESTRICTIONS

The following unacceptable plumbing practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection that allows water to be returned to the public water supply is permitted.

D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection that provides water for human use.

E. No solder or flux that contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection that provides water for human use.

III. CUSTOMER SERVICE AGREEMENT

The following are the terms of the Customer Service Agreement between the The Colony MUD #1C and _____ (the "Customer").

A. The Water System will maintain a copy of this Agreement as long as the Customer and/or the premises is connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice that has been identified during the initial inspection or the periodic reinspection.

D. The Customer shall immediately correct any unacceptable plumbing on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance shall be provided to the Water System.

IV. ENFORCEMENT

If the Customer fails to comply with the terms of the Customer Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Agreement shall be billed to the customer.

By:_____

Customer's Signature

Printed Name: _____

Date: _____